
Technical & Customer Support Contacts

TECHNICAL SUPPORT FOR CANVAS AND UM:

Canvas Support:

Canvas Support: 844-358-6879

If you are in Canvas and need help, look for the “help” button on the menu (left side of your course page). Here you will find guides, tutorials, and a live chat function.

UM-related Technical Support:

Use the following link to request help:

<http://helpdesk.umobile.edu/support/home>. This link is also available in MyUM

PUBLISHER’S TECHNICAL/CUSTOMER SUPPORT:

McGraw-Hill (CONNECT)

Technical/Customer Support: 800-338-3987

Email: HEP_Customer-Service@mheducation.com

If you are in a McGraw-Hill product (i.e., CONNECT) and need help, look for the “help” button in the top right corner of the window. Here you will find guides and tutorials.

Pearson

Customer Support: 866-264-0620

<https://support.pearson.com/getsupport/s/contactsupport>

Website: <https://www.pearson.com/>

Sage Publishing

Customer Support: 805-499-9774

Technical Support: 800-818-7243, ext. 7080

805-410-7080

Wiley (WileyPlus)

Technical Support: 800-762-2974

Customer Care: 877-762-2974

<https://support.wiley.com/s/>